

Jennifer Rogers

Subject: OMPA COVID-19 UPDATE

Good afternoon members. I wanted to take this time to give you a brief update on OMPA's COVID-19 efforts.

OMPA Board Meeting Information: Due to COVID-19, the Regular Board Meeting scheduled at 9:00 am, Thursday, April 9, is cancelled. A Special Board Meeting will be held at 10:00 a.m., Thursday, April 9, 2020 **via teleconference**. For more information, and for Board documents, please visit the OMPA website at <https://ompa.com/>

To join the meeting please dial +1 405-534-5266 or toll-free at (844) 654-4371. At the prompt please enter this conference ID: 103 048 834#

Should the audio become compromised we will determine a date and time for another meeting.

OMPA has also updated our website to now include a link to all COVID-19 information. Please visit ompa.com and click on the yellow button at the top that says **COVID-19 UPDATES**. I have also posted links to other websites that have helpful information regarding COVID-19.

Just a reminder, all OMPA staff that have the ability to work from home will be doing so. As always, we are still accessible to meet our members needs so feel free to call or email any staff member you need to get ahold of.

OMPA is also conducting a survey to see which how many of our members have suspended disconnects and late fees during this COVID-19 crisis. **We will not be sharing individual city's responses, just collecting the overall data.** For those that have not completed the survey, it can be found at the following link <http://survey.constantcontact.com/survey/a07eh0ftnc5k8kas80e/start>

As stated above, reliable service to our members is one of OMPA's top priorities. OMPA staff will still be readily available to assist our members should you need anything via email or phone call. You can also continue to call our 24/7 Operations Number at 405-340-8313. All staff that are working remotely have their direct line forwarded to their cell phones, so if you don't have that staff members phone number you may call the OMPA offices as you would normally.

Management at our power plants have contingency plans in place to keep the generating units available.

We appreciate your patience and understanding as we all continue to work through this uncharted territory.

Stay safe and healthy!

Jennifer Rogers

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