

Jennifer Rogers

From: Jennifer Rogers
Sent: Friday, March 20, 2020 8:48 AM
Subject: COVID-19 Update from OMPA

Importance: High

Good morning members. As we all find ourselves in uncharted territory dealing with a global pandemic, I wanted to take this time to send out some information we are seeing at the national level regarding COVID-19.

The Department of Energy is urging the energy sector to maintain heightened cybersecurity awareness at this time. Unfortunately, malicious actors may attempt to capitalize on public fears by launching phishing attacks to gain unauthorized access to critical energy control systems. A dynamic operating environment could allow bad actors to target companies with emails that contain malicious attachments or links to fraudulent websites in order to trick victims into revealing sensitive information or performing actions such as donating to fraudulent charities. The U.S. Department of Energy's Office of Cybersecurity, Energy Security, and Emergency Response recommends that executive leadership emphasize with company personnel the need to be cognizant of the risk from external emails, phishing, and social engineering. **Please exercise extreme caution when opening any emails related to COVID-19 and clearly establish good sources of communication to avoid confusion with misinformation. We also ask that you warn your customers about possible COVID-19 scams.**

The American Public Power Association (APPA) has a web page dedicated to information related to COVID-19 for public power communities. You can find more information at the following link <https://www.publicpower.org/resource/information-about-coronavirus>. Reminder, as a member of OMPA, we pay your membership dues to APPA. If you have any difficulties accessing the information feel free to reach out to me.

OMPA has suspended all travel and is allowing those employees that have the ability to work from home to do so. OMPA staff remain accessible to our members so please feel free to call or email should you need any assistance. My contact information is below and if I cannot assist you, I can put you in contact with someone who can.

Again, this is uncharted territory we find ourselves in. If you need anything at all please do not hesitate to reach out to any of the Member Services staff.

Stay healthy!

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